



## New **Napco Starlink** radios

New **Starlink radios / IP Comm.** will now be routed to the new **Napco Virtual** receiver.

Dealer Services will need your **Radio ID, Debounce time, and Prefix/account number.** USA will confirm your new DNIS value. This information is mandatory for the new Virtual IP receiver when programming a new Napco radio.

Radio ID: \_\_\_\_\_

Debounce Time: \_\_\_\_\_

Prefix: \_\_\_\_\_ Account Number(4-digit): \_\_\_\_\_

Email this form to [Dealerservices@usacs.net](mailto:Dealerservices@usacs.net) or Fax to 866-970-0666

**Here are our tech team hours – Eastern Time:**

Crystal Barrett: 866-326-2581 - 8:00 AM to 4:00 PM

Robby Berkowitz: 877-872-1276 – 8:00 AM to 4:00 PM

Bob Fuchs: 888-872-3001 – 10:30 AM to 6:30 PM